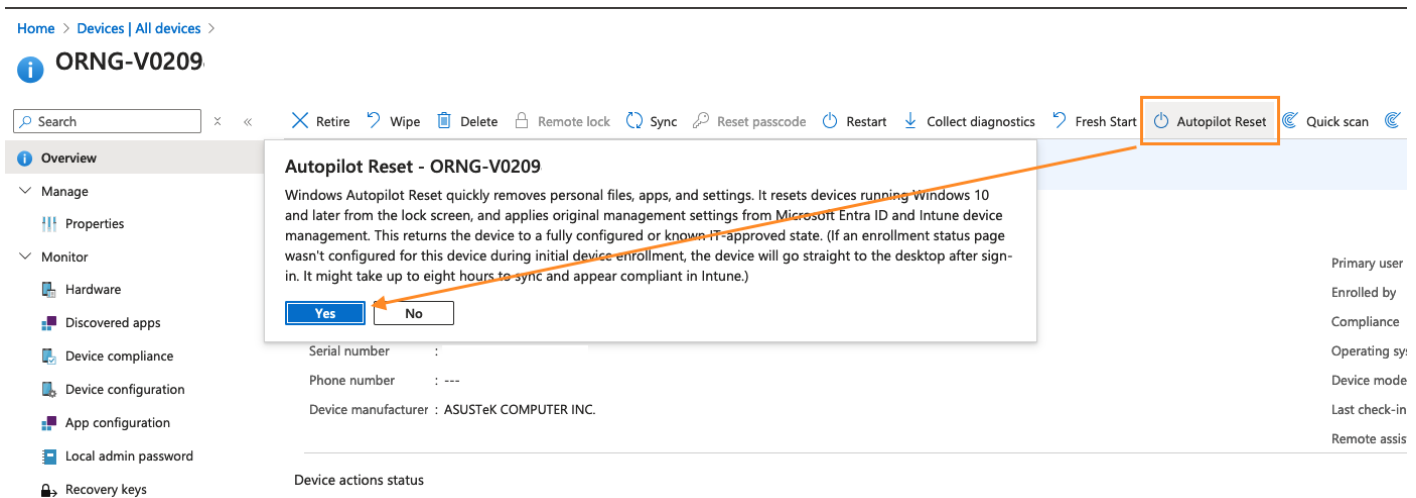


# Reset a Windows Device

## Prepare Device for Reprovisioning

Navigate to the Intune Admin Portal <https://intune.microsoft.com/> > Devices > All Devices and select the device.

Select **Autopilot Reset** and then confirm.



This will return the device an IT approved state and make it ready for a new user.

## Prepare Device for Deprovisioning

To factory reset the device, navigate to the Intune Admin Portal <https://intune.microsoft.com/> > Devices > All Devices and select the device.

Click **Wipe** and confirm.

Search

Retire

Wipe

Delete

Remote lock

Sync

Reset passcode

Restart

Collect diagnostics

Fresh Start

Autopilot Reset

Quick scan

Full sc

Overview

Manage

Properties

Monitor

Hardware

Discovered apps

Device compliance

Device configuration

App configuration

Local admin password

Recovery keys

Are you sure you want to wipe ORNG-V0209

Factory reset returns the device to its default settings. This removes all personal and company data and settings from this device. You can choose whether to keep the device enrolled and the user account associated with this device. You cannot revert this action. Are you sure you want to reset this device?

☐ Wipe device, but keep enrollment state and associated user account

☐ Wipe device, and continue to wipe even if device loses power. If you select this option, please be aware that it might prevent some devices running Windows 10 and later from starting up again.

Wipe

Cancel

Device manufacturer : ASUSTeK COMPUTER INC.

Device actions status

Action

Status

Date/Time

Primary user

Enrolled by

Compliance

Operating system

Device model

Last check-in time

Remote assistance

This will return the device the factory state and make it ready for disposal.

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